

#### SRI LANKA CERT (PVT) LIMITED

## INVITATION FOR QUOTATIONS

# Procurement of E-Mail Solution for Sri Lanka CERT IFQ: CERT/GOSL/SER/NS/2025/14

**June 2025** 

### **Section I. Instructions to Bidders (ITB)**

|                         | A: General   |  |  |  |  |  |  |
|-------------------------|--|--|--|--|--|--|--|
| 1. Scope of Bid         | 1.1 The Purchaser named in the Bid Data Sheet (BDS) invites you to submit a quotation for the supply of Goods as specified in Section III Schedule of Requirements. Upon receipt of this invitation you are requested to acknowledge the receipt of this invitation and your intention to submit a quotation. The Purchaser may not consider you for inviting quotations in the future, if you failed to acknowledge the receipt of this invitation or not submitting a quotation after expressing the intention as above. |  |  |  |  |  |  |
| 2. Source of Funds      | 2.1 The purchaser intends to apply a portion of the funds provided by the Government of Sri Lanka (GoSL) to eligible payments under the contract for which these bidding documents are issued.   |  |  |  |  |  |  |
| 3. Fraud and corruption | 3.1 The attention of the bidders is drawn to the following guidelines of the Procurement Guidelines of Government of Sri Lanka:  |  |  |  |  |  |  |
|                         | <ul> <li>Parties associated with Procurement Actions, namely, suppliers/contractors<br/>and officials shall ensure that they maintain strict confidentiality throughout<br/>the process;</li> </ul>  |  |  |  |  |  |  |
|                         | • Officials shall refrain from receiving any personal gain from any Procurement Action. No gifts or inducement shall be accepted. Suppliers/contractors are liable to be disqualified from the bidding process if found offering any gift or inducement which may have an effect of influencing a decision or impairing the objectivity of an official.  |  |  |  |  |  |  |
|                         | 3.2 The purchaser requires that, as well as bidders, suppliers, contractors, and consultants, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy,  |  |  |  |  |  |  |
|                         | (1) "corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;  |  |  |  |  |  |  |
|                         | (2) "fraudulent practice" means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;   |  |  |  |  |  |  |
|                         | (3) "collusive practice" means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, noncompetitive levels; and   |  |  |  |  |  |  |
|                         | (4) "coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their   |  |  |  |  |  |  |

|   | participation in the procurement process or affect the execution of a contract;   |
|---|---|
|   | 3.3 If the Purchaser found any unethical practices as stipulated under IFQ Clause 3.2, the Purchaser will reject a bid, if it is found that a Bidder directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.   |
|   | B: Contents of Documents  |
| 4. Contents of documents                              | <ul> <li>4.1 The documents consist of the Sections indicated below.</li> <li>Section I. Instructions to Bidders (ITB)</li> <li>Section II. Bid Data Sheet</li> <li>Section III. Schedule of Requirements</li> <li>Section IV. Technical Specifications &amp; Compliance with Specifications</li> <li>Section V. Quotation submission Form, Price schedule, Manufacturer's Authorization Form</li> </ul>   |
|   | C: Preparation of Quotation   |
| 5. Documents Comprising your Quotation                | <ul> <li>5.1 The Quotation shall comprise the following:</li> <li>(a) Quotation Submission Form, the Price Schedules and Manufacturer's Authorization or any other documentary proofs to certify that the bidder is an authorized agent/distributor/dealer/channel partner of the offered products;</li> <li>(b) Technical Specifications &amp; Compliance with Specifications</li> <li>(c) Other documents as specified in this Invitation for Quotations</li> </ul>   |
| 6 .Quotation Submission Form and Price Schedules      | <ul> <li>6.1 The bidder shall submit the Quotation Submission Form using the form furnished in Section V. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested.</li> <li>6.2 Each bidder shall submit only one quotation. Alternative offers shall not be considered. The bidders are advised not to quote different options for the same item but furnish the most competitive among the options available to the bidder.</li> </ul>  |
| 7 .Prices and Discounts                               | <ul> <li>7.1 Unless specifically stated in Bid Data Sheet, all items must be priced separately in the Price Schedules.</li> <li>7.2 The price to be quoted in the Quotation Submission Form shall be the total price of the Quotation (including any discounts offered).</li> <li>7.3 Unit price offered shall include all sales and other taxes already paid or payable excluding VAT. VAT shall be indicated separately if applicable.</li> <li>7.4 Prices quoted by the bidder shall be fixed during the bidder's performance of the Contract and not subject to variation on any account. A Quotation submitted with an adjustable price shall be treated as non responsive and may be rejected.</li> <li>7.5 All taxes and fees other than VAT are to be borne by the supplier and are considered as part of the suppliers cost in price schedule</li> </ul> |
| 8. Currency.  | 8.1 The bidders shall quote only in Sri Lankan Rupees   |
| 9. Documents to Establish the Conformity of the Goods | <ul> <li>9.1 The bidder shall furnish as part of its quotation the documentary evidence that the Goods conform to the technical specifications and standards specified in Section IV, "Technical Specifications &amp; Compliance with Specifications".</li> <li>9.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the Goods, demonstrating substantial responsiveness of the Goods to the technical specifications, and if applicable, a statement of deviations and exceptions to the provisions of the Technical Specifications given.</li> </ul>   |

| 10. Period of Validity of Quotation 11. Format and Signing of Quotation | <ul> <li>9.3 If stated in the Data Sheet the bidder shall submit a certificate from the manufacturer to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods in Sri Lanka.</li> <li>10.1 Quotations shall remain valid for the period of sixty (60) days after the quotation submission deadline date.</li> <li>11.1 The quotation shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the bidder.</li> </ul>  |
|---|---|
|   | D: Submission and Opening of Quotation  |
| 12. Submission of Quotation   | <ul> <li>12.1 Quotations addressed to the purchaser should be submitted in sealed envelopes and must be delivered as specified. Envelopes containing the Quotation should be clearly marked the specific identification of the contract number.</li> <li>12.2 If the quotation is not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the quotation.</li> </ul>   |
| 13. Deadline for Submission of Quotation                                | 13.1 Quotation must be received by the Purchaser at the address set out in Section II, "Bid Data Sheet", and no later than the date and time as specified in the Data Sheet.  |
| 14. Late Quotation  | 14.1 The Purchaser shall reject any quotation that arrives after the deadline for submission of quotations, in accordance with ITB Clause 13.1 above.   |
| 15. Opening of Quotations   | <ul> <li>15.1 The Purchaser shall conduct the opening of quotation in public at the address, date and time specified in the Bid Data Sheet.</li> <li>15.2 Representative of the bidders may be present at the bid opening and mark its attendance.</li> </ul>   |
|   | E: Evaluation and Comparison of Quotation   |
| 16. Clarifications  | <ul> <li>16.1 To assist in the examination, evaluation and comparison of the quotations, the Purchaser may, at its discretion, ask any bidder for a clarification of its quotation. Any clarification submitted by a bidder in respect to its quotation which is not in response to a request by the Purchaser shall not be considered.</li> <li>16.2 The Purchaser's request for clarification and the response shall be in writing.</li> <li>16.3 No change in the price or substance of the quotations shall be permitted except to confirm the correction of arithmetical errors discovered by the purchaser in the evaluation of quotation.</li> </ul> |
| 17. Responsiveness of Quotations  | <ul> <li>17.1 The Purchaser will determine the responsiveness of the quotation to the documents based on the contents of the quotation received.</li> <li>17.2 If a quotation is evaluated as not substantially responsive to the documents issued, it may be rejected by the Purchaser.</li> </ul>   |
| 18. Evaluation of quotation   | <ul> <li>18.1 The Purchaser shall evaluate each quotation that has been determined, to be substantially responsive.</li> <li>18.2 To evaluate a quotation, the Purchaser may consider the following: <ul> <li>(a) The Price as quoted;</li> <li>(b) Price adjustment for correction of arithmetical errors in the following manner;</li> </ul> </li> </ul>  |
|   | i) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in   |

|  | which case the line item total as quoted shall govern and the unit price shall be corrected;   |
|--|--|
|  | ii) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and   |
|  | iii)if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.   |
|  | 18.3 The Purchaser's evaluation of a quotation may require the consideration of other factors, in addition to the Price quoted if stated in Section II, Bid Data Sheet. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Goods and bidder's qualifications.   |
| 19. Warranty   | 19.1 The bidder warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.   |
|  | 19.2 The bidder further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.   |
|  | 19.3 The comprehensive on site (parts and labour) warranty shall be required for the Goods delivered and accepted at the final destination by the purchaser for the period specified in the BDS.   |
| 20. Purchaser's Right to Accept any Quotation, and to Reject any or all Quotations | 20.1 The Purchaser reserves the right to accept or reject any quotation, and to annul the process and reject all quotations at any time prior to acceptance, without thereby incurring any liability to bidders.   |
|  | F: Award of Contract   |
| 21. Acceptance of the Quotation  | 21.1 The Purchaser will accept the quotation of the bidder whose offer has been determined to be the lowest evaluated bid and is substantially responsive to the documents issued.   |
| 22. Purchaser's right to vary quantities at times of award                         | 22.1 At the time the contract is awarded, the purchaser reserves the right to increase or decrease the quantity of goods and related services originally specified in the schedule of requirement, provided this does not exceed the percentages specified in the BDS, and without any change in the unit prices or other terms and conditions of the bid and Bidding Documents. |
| 23. Notification of acceptance   | 23.1 Prior to the expiration of the period of validity of quotation, the Purchaser will notify the successful bidder, in writing, that its quotation has been accepted.  |
| 24. Payment  | Payment shall be made to the supplier on completion of supply, delivery and installation of Goods and performance of related services and upon receipt of invoices, delivery notes and warranty certificates along with acceptance certificates issued for Goods supplied and services performed by the purchaser.   |

| 25. Liquidated Damages                   | If the supplier fails to deliver any or all of the Goods by the date(s) of delivery or perform the related services within the period specified, the purchaser may without prejudice to all its other remedies, under the contract, deduct from the contract price as liquidated damages a sum specified of the delivered price of the delayed Goods or unperformed services up to a maximum percentage specified in the Bid Data Sheet.  |
|--|---|
| 26.Intellectual Property & Patent Rights | In the event of any claim asserted by a third party of any infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in the Purchaser's country, the supplier shall indemnify the purchaser and hold the purchaser harmless and act expeditiously to extinguish such claim. If the supplier fails to comply and the Purchaser is required to pay compensation to a third party resulting from such infringement, the supplier shall be responsible for the compensation including all expenses, court costs and lawyer fees. The Purchaser will give notice to the supplier of such claim, if it is made, without delay. |
|  | The Supplier shall ensure that all products, especially software, required to be provided under this Contract (referred to in the Technical Specifications) are accompanied by appropriate and genuine licenses (Software License) so as to ensure that the Purchaser is not in breach of Intellectual Property Rights. The Software license granted herein shall permit the said Software referred to herein to be used in all end-user Computers deployed pursuant to this contract.  |
|  | The Software license shall permit the Software to be used or copied for use or transferred to a replacement computer provided the replacement computer falls within approximately the same class of machine and maintains approximately the same number of users, if a multi-user machine.  |

## Section II: Bid Data Sheet (BDS)

| ITB Clause |   |
|------------|---|
| Reference  |   |
| 1.1        | The Purchaser is: Sri Lanka Computer Emergency Readiness Team (Sri Lanka CERT)  |
|            | Address: Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.  |
|            | Attention: Project Manager Telephone: 2 691692 Fax: 2 691064  |
|            | Email : procurement@cert.gov.lk   |
|            | Name of the contract: Procurement Email Solution for Sri Lanka CERT   |
|            | Contract Number: CERT/GOSL/SER/NS/2025/14   |
|            | To consider for evaluation and qualify for contract award, bidders are required to quote for total requirement as specified in the Schedule of Requirement. Partial quotations shall be treated as non-responsive and rejected. |
|            | Bidders are requested to acknowledge the receipt of this invitation for quotation and inform their intention for submitting a quotation within three (03) working days of the date of this Invitation for Quotation.            |
| 9.3        | Manufacturer's Authorization or any other documentary proofs to certify that the bidder is an authorized agent/distributor/dealer/channel partner of the offered products is required to be submitted along with the quotation. |
| 13.1       | Address for submission of Quotations is:  |
|            | Project Manager, Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.  |
|            | The deadline for submission of quotations is: 1300 Hrs (1.00 P.M) on 07 <sup>th</sup> July, 2025.   |
|            | The envelope containing the quotation should be marked "Procurement of Email Solution for Sri Lanka CERT"  - CERT/GOSL/SER/NS/2025/14   |
| 15         | The quotations shall be opened at the following address immediately after the deadline for submission of quotations.  |
|            | Sri Lanka CERT (Pvt.) Limited, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka.   |

| 18.3 | Other factors that will be considered for evaluation are given below. Documentary evidence should be submitted to confirm these requirements.   |
|------|---|
|      | Bidder shall be a legally registered business entity and shall be in the business of supplying of goods specified herein and providing after sales services as part of their business satisfactorily for the last Eight (08) years as of the date of bid opening. |
|      | Bidder must have supplied goods and services similar to the type specified in this Invitation for quotation for minimum for a period of Five (05) years of the date of bid opening.   |
|      | Bidder should have adequate and specialized expertise and resources on the proposed solution in order to ensure support and maintenance for the product.  |
| 22   | Purchaser reserves the right to increase or decrease the quantity by 20% without any change in the unit price or other terms of the contract.   |
| 25   | Liquidated damages, a sum equivalent to the 0.5 % per week or part thereof, of the delivered price of the delayed Goods and unperformed services. Maximum amount of Liquidated damages shall be 10% after which contact shall be terminated.                      |

## **Section III: Schedule of Requirements**

## **List of Goods Related Services**

| Ite<br>m<br>No | Description of Goods   | Domain       | Qua<br>ntity | Unit | Final<br>Destination                                | Transportati<br>on and any<br>other services | Delivery<br>Details                              |
|----------------|--|--------------|--------------|------|---|--|--|
|                | Procurement of implementation configuration maintenance and support of Email Solution for Sri Lanka CERT | cert.gov.lk  | 90           | user | Sri Lanka<br>CERT (Pvt.)<br>Limited,<br>Room 4-112, | Yes  | Supply & delivery within 1 week from the date of |
| 1.             |  | ncsoc.gov.lk | 30           |      |   |  |  |
|                |  | nca.gov.lk   | 10           |      | BMICH,<br>Bauddhaloka<br>Mawatha,                   |  | purchase order.                                  |
| 2.             | Data Lost<br>Prevention  |              | 130          |      | Colombo 07.   |  |  |

#### Section IV: Technical specification & Compliance with Specifications

Bidders are required to state their compliance to specifications/requirements against each and every criterion of the specification sheets. Incomplete specification sheets will strongly lead to the disqualification of the bidder without getting any clarifications.

|          |   | Bidder's    | Reference                     |                                  |
|----------|---|-------------|-------------------------------|----------------------------------|
| #<br>(1) | Functionality (2)   | Yes/ No (3) | If "No" Bidder's Response (4) | (Section<br>No and<br>Page No's) |
|          | Enterprise Mailing Solution   |             |                               |                                  |
| 1.       | Should compatible with existing Microsoft Office 365 setup under the cert.gov.lk domain.  |             |                               |                                  |
| 2.       | The solution shall cater mailbox capacity of 100GB quota for each users.  |             |                               |                                  |
| 3.       | It should provide the capability to send messages up to 50 MB in size   |             |                               |                                  |
| 4.       | Propose Email solution shall provide financially backed SLAs and ensure a 99.9% uptime  |             |                               |                                  |
| 5.       | Proposed Email solution should have secure web access portal via latest versions of popular Internet browsers   |             |                               |                                  |
| 6.       | The solution must support full functional email client software Windows and MAC OS  |             |                               |                                  |
| 7.       | The solution must provide products own mobile app for iOS,<br>Android devices   |             |                               |                                  |
| 8.       | The solution shall have the options for built in anti-malware and anti-spam detection to filter suspicious, unwanted emails   |             |                               |                                  |
| 9.       | The solution must provide Organization-wide mail-flow rules,<br>Distribution Groups, External Contacts in service<br>administration portal  |             |                               |                                  |
| 10.      | The solution shall include calendaring feature built-in to each mailbox   |             |                               |                                  |
| 11.      | The solution shall include shared/common mailbox capabilities   |             |                               |                                  |
| 12.      | Users shall be able to use conditional formatting/filtering to automatically /manually arrange emails based on sender, subject, recipients, status, importance using web access portal for emails etc |             |                               |                                  |
| 13.      | The solution shall support scheduling 'out of the office' messages with Start and End dates   |             |                               |                                  |
| 14.      | The Solution must warn users if the recipient is outside the organization prior to sending a mail   |             |                               |                                  |
| 15.      | The solution should support Data Loss Prevention for files and emails   |             |                               |                                  |
| 16.      | The solution should support retention to keep emails even if it is deleted by users   |             |                               |                                  |
| 17.      | The solution should support journaling  |             |                               |                                  |
| 18.      | The solution should support secure messaging with a trusted partner and conditional mail routing  |             |                               |                                  |
| 19.      | The solution should include resource mailbox features (meeting room/projector booking etc)  |             |                               |                                  |
| 20.      | The solution should support Calendar sharing within the solution environment  |             |                               |                                  |

| 21. | The solution should include message tracing capabilities to capture mail flow and routing paths                            |   |  |
|-----|--|---|--|
| 22. | The solution should include auditing reports   |   |  |
| 23. | The solution should provide High availability and business continuity  |   |  |
| 24. | The solution should provide Deleted mailbox and item level recovery  |   |  |
| 25. | The solution should provide dedicated portal for message administration  |   |  |
|     | General Administration, Security and compliance  |   |  |
| 26. | The solution must include Central administration console   |   |  |
| 27. | The solution should include Role Based Access Control  |   |  |
|     | (RBAC) permissions for administrator delegations   |   |  |
| 28. | Should have built-in Multi-factor Authentication (MFA) for   |   |  |
|     | logins   |   |  |
| 29. | Requires encryption of data in transit and at rest for all   |   |  |
| 20  | communications   |   |  |
| 30. | Should provide capability for search, analysis, and export of user data for administrators                                 |   |  |
| 31. | Solution offering should include global standards such as ISO 27001, PCIDSS and GDPR                                       |   |  |
| 32. | Solution provider should not use organizational data for   |   |  |
| 32. | anything other than providing with the service and in any way  |   |  |
|     | should not scan organizational email, documents, or groups for   |   |  |
|     | advertising/marketing or for purposes that are not service-  |   |  |
|     | related.   |   |  |
| 33. | Should include administrative capabilities for generating  |   |  |
|     | reports for;   |   |  |
|     | a. User/Usage report   |   |  |
| 2.4 | b. Email statistics report   |   |  |
| 34. | Administrators should be able to check service health,   |   |  |
|     | password reset requests from the portal as well as a mobile  |   |  |
|     | based application Unified communication and collaboration solution   | + |  |
|     | Unified communication and conaporation solution  |   |  |
| 35. | Create groups based on collections of people, content, and tools within an organization.                                   |   |  |
| 36. | Create conversations organized in specific communication channels within the primary group or team as sub-groups           |   |  |
| 37. | Should be capable for managing users within the group or team as owner or member   |   |  |
| 38. | Should be capable of notifying a group of people all at once within the team or group using tags/mentions                  |   |  |
| 39. | Should be capable of creating communication channel groups   |   |  |
|     | and sub-groups with public and private privacy settings within the teams or group  |   |  |
| 40. | Owner capabilities should be capable to add and remove   |   |  |
| 70. | members, add guests, change team settings, and handle administrative tasks.  |   |  |
| 41. | Users within the organization should be able to join the group   |   |  |
| 11. | via a link or code   |   |  |
| 42. | Group owners and members should be able to upload, edit and save documents, spreadsheets, or presentation files within the |   |  |
|     | group conversation   |   |  |
|     |  |   |  |

|     | Meetings and calls   |      |  |
|-----|--|------|--|
|     |  |      |  |
| 43. | The solution should be able to host online meetings and video    |      |  |
| 1.1 | calls for up to 250 people with audio, video, and screen sharing |      |  |
| 44. | Should be able to record the meeting                             |      |  |
| 45. | Should have real-time collaboration in apps such as document,    |      |  |
|     | spreadsheet, presentation etc. with web versions and desktop     |      |  |
|     | versions   |      |  |
|     | Client Application for collaboration                             |      |  |
| 46. | Should able to follow a person's status and get notified when    |      |  |
|     | they appear Available or Offline.                                |      |  |
| 47. | Should be able to customize the notification settings for new    |      |  |
|     | messages (send to email/display banner on screen)                |      |  |
| 48. | User should be able to changes their status as available/busy/do |      |  |
|     | not disturb/away etc   |      |  |
| 49. | Desktop application should support keyboard shortcuts (eg:       |      |  |
|     | toggle mute, start screen share session, zoom in and zoom out    |      |  |
|     | the window etc)  |      |  |
|     | File Sharing and Collaboration                                   |      |  |
| 50. | The solution should provide a minimum 1 TB of storage for        |      |  |
|     | file storage and sharing per user.                               |      |  |
| 51. | The solution should support sharing of files with external       |      |  |
|     | contacts by providing access or guest links                      |      |  |
| 52. | Solution should support access and sync files on Windows or      |      |  |
|     | Mac and mobile devices   |      |  |
|     | License and Support  |      |  |
|     | Electise and Support   |      |  |
| 53. | A comprehensive 3 years of License and support for all           |      |  |
|     | Software and all accessories.                                    |      |  |
| 54. | All the software license ownership Should be purchased under     |      |  |
|     | Sri Lanka CERT   |      |  |
| 55. | Bidder Should Include licensing for all the required supporting  |      |  |
|     | software components  |      |  |
| 56. | Solution provider should do all associate installation and       | <br> |  |
|     | configuration  |      |  |

<sup>\*\*</sup> Please note that Sri Lanka CERT will not provide any hardware or Software component

#### SECTION V OUOTATION SUBMISSION FORM

[The Bidder shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions will accepted.]

Date:

To: [insert complete name of Purchaser]

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the document issued;
- (b) We offer to supply in conformity with the documents issued and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods [insert a brief description of the Goods];
- (c) The total price of our quotation including any discounts offered is: ..... excluding VAT [insert the total quoted price in words and figure];
- (d) Our quotation shall be valid for the period of time specified in ITB Clause Reference 10.1, from the date fixed for the quotation submission deadline in accordance with Bid Data Sheet (ITB Clause Reference 13.1), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (e) We understand that this quotation, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us.
- (f) We understand that you are not bound to accept the lowest evaluated quotation or any other quotation that you may receive.

Signed:[insert signature of person whose name and capacity are

shown | Name: [insert complete name of person signing the Bid

Submission Form | Dated:

#### **Price Schedule**

| 1          | 2  | 3   | 4        | 5                              | 6                               | 7  | 8              | 9   | 10                              |
|------------|--|---|----------|--------------------------------|---------------------------------|--|----------------|---|---------------------------------|
| Item<br>No | Description of<br>Goods                                | Country<br>of Origin                            | Quantity | Unit price<br>Excluding<br>VAT | Total Price<br>Excluding<br>VAT | Discounted Total<br>Price (If any)<br>Excluding VAT  | Other<br>Taxes | VAT   | Total Price<br>Including<br>VAT |
|            |  |   |          | LKR                            |                                 |  |                |   |                                 |
|            |  | [insert<br>country of<br>origin of<br>the Good] |          | [insert price per unit]        | [Col (4)*(5)]                   | [insert total cost for total quantity for inland transportation and other services required] |                | [insert total<br>VAT for total<br>quantity] | [(7)+(8)+(9)<br>]               |
| 01         | Email Solution with web access only                    |   | 80       |                                |                                 |  |                |   |                                 |
| 02         | Email Solution with web access and desktop application |   | 50       |                                |                                 |  |                |   |                                 |
| 03         | Data Lost<br>Prevention (DLP)                          |   | 130      |                                |                                 |  |                |   |                                 |
| Total      | •  | 1   |          |                                |                                 |  |                |   |                                 |

<sup>\*\*</sup> The bidder must provide additional email accounts for the same price as quoted, within the contract period when requested by Sri Lanka CERT.

<sup>\*\*</sup> Licenses and support should be provided for a period of three (03) years, with payments to be made on a Monthly basis.

| Signature of authorized officer of the bidder: |        |
|--|--------|
| Name of authorized officer of the bidder:      |        |
| Bidder's/Company's name:                       |        |
| Address:                                       |        |
| Contact details: Tel                           | email: |
| Date:  |        |

## Manufacturer's Authorization

[the Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated.]

Sri Lanka CERT (Pvt.) Limited
Room 4-112, BMICH, Bauddhaloka Mawatha,
Colombo 07
Date:

#### **WHEREAS**

We [insert complete name of Manufacturer], who are official manufacturers of [insert type of goods manufactured], having factories at [insert full address of Manufacturer's factories], do hereby authorize [insert complete name of Bidder] to submit a quotation the purpose of which is to provide the following Goods, manufactured by us [insert name and or brief description of the Goods], and to subsequently negotiate and supply the goods.

We hereby extend our full guarantee and warranty, with respect to the Goods offered by the above firm.

#### **Contract Agreement**

#### THIS CONTRACT AGREEMENT is made

the [insert: number] day of [insert: month], [insert: year].

#### **BETWEEN**

- (1) [insert complete name of Purchaser], a [insert description of type of legal entity, for example, an agency of the Ministry of ...... or corporation and having its principal place of business at [insert address of Purchaser] (hereinafter called "the Purchaser"), and
- (2) [insert name of Supplier], a corporation incorporated under the laws of [insert: country of Supplier] and having its principal place of business at [insert: address of Supplier] (hereinafter called "the Supplier").

WHEREAS the Purchaser invited bids for certain products and ancillary services, viz., [insert brief description of products and Services] and has accepted a Bid by the Supplier for the supply of those products and Services in the sum of [insert Contract Price in words and figures, expressed in the Contract currency(ies)] (hereinafter called "the Contract Price").

#### NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- 1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
- 2. The following documents shall constitute the Contract between the Purchaser and the Supplier, and each shall be read and construed as an integral part of the Contract:
  - (a) This Contract Agreement
  - (b) Contract Data
  - (c) Conditions of Contract
  - (d) Technical Requirements (including Schedule of Requirements and Functional Specifications)
  - (e) The Supplier's Bid and original Price Schedules
  - (f) The Purchaser's Notification of Award
  - (g) [Add here any other document(s)]
- 3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.
- 4. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the Products and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
- 5. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the Products and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of *Democratic Socialist Republic of Sri Lanka* on the day, month and year indicated above.

For and on behalf of the Purchaser

Signed: [insert signature]

in the capacity of [ insert title or other appropriate designation ] in the presence of [insert identification of official witness]

For and on behalf of the Supplier

Signed: [insert signature of authorized representative(s) of the Supplier] in the capacity of [insert title or other appropriate designation] in the presence of [insert identification of official witness]